

## **QUALITY POLICY STATEMENT**

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**CONSTRUCTION PROJECT MANAGEMENT** is a Queensland based company, providing project management services to the civil construction industry. We specialise in road and bridge construction, and building redevelopment works. We provide project management personnel on a contract basis and manage total projects as the Principal Contractor.

Our Quality Management System is based on the International Quality Management Standard AS/NZS ISO 9001:2015.

## **Commitment:**

- Comply with client specifications and relevant statutory requirements.
- Establish and maintain objectives and targets with the aim of eliminating inefficiencies.
- Define roles and responsibilities of personnel.
- Comply with legal requirements as a principal contractor / contractor.
- Comply with ISO 9001:2015.
- Make available all operating instructions and directions to ensure product consistency.
- Ensure that purchased equipment and materials meet required standards and do not compromise quality.
- Ensure that providers of labour and contract services are appropriately qualified and competent.
- Monitor, inspect, measure and report the effectiveness of our quality management goals and system.

## **Strategies and Objectives:**

- Consistently meet our client requirements.
- Availability of relevant and current information and resources necessary to support our operations.
- Selection and training of staff and subcontractors to maintain required standards.
- Routine quality inspection and testing practices to maintain required standards.
- Compliance with relevant legal and other obligations.
- Monitoring our clients' level of satisfaction.
- Ensuring that not only our immediate clients, but also end-users and other stakeholders are satisfied with our products and services.
- Improving our business through business plans, goal setting and performance measurement.
- Maintaining the suitability and effectiveness of our management system through continual improvement.

This statement is issued to indicate our commitment to our product, our clients and our standards of service. The full support of our employees, suppliers and subcontractors is sought in meeting our commitment.

James Long

CONSTRUCTION PROJECT MANAGEMENT

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